

NHS Barnsley Staff Recognition and Awards Ceremony 2009

“Local Heroes” Individual Award winners

Prior to the awards, all our staff were invited to nominate fellow staff they felt deserved an award. Citing an anecdote about their ‘over and above’ attitude to work, each directorate lead or business unit manager selected a winner from their department.

Tom Sheard, the Chairman of NHS Barnsley presented each of the individuals with their certificate, a shopping voucher and a letter confirming two day’s extra annual leave as recognition of their achievement.



Picture: 402

L- R (front) Pamela Kirk, Medical Directorate; Joan Burton, Primary Care Preventative services; Val Crawshaw, Inpatient Rehabilitation; Tony Porter, Community Mental Health Services; Sean Rayner, Chief Operating Officer and Ailsa Claire, Chief Executive. (Back l-r) Gary Garvey, Finance Directorate; Karen Peary, Assessment and Care Management; Hannah Geal, Mental Health Crisis Care; Paul Hughes, Children’s Business Unit; Jane Kennedy, Performance and Quality; Tom Sheard, Chairman; Alison Milbourne, Public Health; Mick Hitchen, Estates and Facilities; Betty Franklin, Community Rehabilitation; Joanne Brown, Learning Disabilities; Joan Greaves, Long Term Conditions; Tina Driver, Strategy and Contracting and Rebecca Parden from Human Resources.

NHS Barnsley Team Awards

Six categories were identified for the team awards, with a winner and runner up in each category an overall winner was also presented at the end of the ceremony. The below initiatives were selected:

Overall Winner:

Long Term Conditions implemented Telehealth technology to support the delivery of care to patients with LTC in their own homes.

The Doc@Home system enables patients to have their condition remotely monitored by NHS Barnsley staff.

140 devices in total have been purchased and 100 are being issued to patients with COPD and the next on the list are patients receiving Trust palliative care services.

Early feedback is positive from both patients and clinicians and an evaluation of the technology's contribution to positive clinical and economic outcomes is planned later this year.

Pic: 415 / 416



1. Improving Job satisfaction

Winner: "The Comfort Club" operates in the Community and is designed to befriend new parents, reduce social isolation and post natal depression. The six week course for mums is held at Mapplewell Health Centre and covers a

new complementary therapy from breathing and relaxation to tai chi and beauty therapy. In addition to the original course, mothers in the community (some of whom are here tonight) have built on the club and run their own support group in the village hall and local children's centre. This is a good example where health initiatives can inspire and motivate members of the public to 'grow their own' networks.

Photo: 236

Runner up: "Using accommodation differently" from Service Improvement and Business Development demonstrated innovation to find solutions which would help people work flexibly and still meet business needs. The team say the benefits have been numerous including enhanced team work, communication and more open leadership improving efficiency of use of office accommodation.

Photo: 232

2. Engagement and Participation

Winner: Mental Health Service users at the Oakwell Centre have completed their FA Coaching Award. They take part in football training sessions at Oakwell Academy which runs for any service user who has or is suffering with a mental illness. We wish the team luck as they prepare to compete in a European Mental Health tournament next month in Munich.

Photo: 246

Runner up: The South Yorkshire Conditions Management Programme (hosted by NHS Barnsley) has more than 30 volunteers who work within the programme to help improve engagement of new and potential customers. Some of the full time employees within the CMP team are previous customers too.

CMP helps its customers to manage their health conditions, by educating and advising them. It promotes the concept that most people can do some form of work provided they get adequate support and training and helps their customers to move closer to the labour market.

Photo: 236

3. Communication Champions

Winner: Stop Smoking Service shop partnership work

Barnsley's Stop Smoking service pioneered setting up a town centre shop, which has since been replicated in many other towns nationally. Now based on Eldon street, the shop enjoys a key town centre location, representing NHS Barnsley as a high street service provider.

Its partners have been instrumental in its continuing success, listening to clients worry about putting on weight when they stop smoking led to a partnership with slimming world and Barnsley Premiership leisure. Quitters get a 12 week free membership.

Photo: 249

Runner up: The Client Matters is a newsletter for service users, written by service users with support from staff. Anthony Payne, Activity Coordinator suggested the service user led newsletter be created.

The newsletter engages clients on many levels with opportunities to have their say, pose questions to staff and managers and get a response back on the printed page.

Everyone works hard on the magazine and it is a credit to their determination and commitment to providing client led care.

No photo available.

4. Use of Technology

Winner: Long Term Conditions implemented Telehealth technology to support the delivery of care to patients with LTC in their own homes.

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Photo: 254

Runner up: The Business Change and Training Team Use a service-led approach to business change and service redesign. They have recently used training to introduce the new TPP SystemOne to a number of specialist service areas in the Trust.

The team have introduced new tools and ways of developing and delivering systems that is well received by staff and ensures the full potential of systems are understood and used.

Photo: 251

5. Better ways of working

Winner: Memory clinics have been developed for new referrals to get diagnosis and follow-up patients. Within each clinic, medical colleagues are supported by a member of the memory team who have considerable input into the clinic, the assessment, diagnosis and post diagnostic work.

Verbal feedback from clients and carers demonstrates the effectiveness of this approach and the value they place on having a member of the team there to discuss issues post appointment.

Memory clinics are so successful, further development in to nurse-led clinics where following up appointments are seen by senior workers within the team who are qualified to prescribe medications where initiated by the consultant.

Photo: 263

Runner up: An exercise Pilot with the Parkinson's Disease Community group has been developed through inter-agency working. This is led by the needs and wishes of people with Parkinson's disease living in Barnsley.

The falls service in Barnsley is working alongside the group to enable individuals to maintain a healthy and independent lifestyle. The pilot programme has 20 volunteers who were screened to establish their safety to exercise in the community. The group aim to provide an ongoing interagency community exercise group for people with Parkinson's Disease.

Photo: 259

6. Improving Safety

Winner: This initiative is based on a Home delivery service to patients requiring continence products. It's a better and safer way of working as the service prevents staff, patients, relations and carers from having to lift bulky packages.

The service includes care homes and involved a large amount of communication at the offset. Starting February 2009, the home delivery services has been well received and although it was hard work in setting it up it has been of immense benefit to the people who use our services.

Photo: 270

Runner up: Essence of Care's work on the Continual development of record keeping standards helps to ensure that practitioners produce complete, accurate, relevant, accessible, timely and reliable records.

Records are important. They demonstrate effective communication that supports and informs high quality care.

The aim is to ensure standards required of clinical records are clear to everyone and practiced as the norm. This contributes in turn to the safe effective delivery of care to people who use our services.

Photo: 267

Bright Spark ideas

Finally, staff were invited to submit their ideas into a Bright Spark Awards. The initiatives that were suggested ranged from:

- Laughter workshops for staff
- A hearing voices group
- Any large policy having an executive summary
- Credit card sized appointment cards

Of those shortlisted, not all were able to attend on the night but all received a prize.

Photo: 273